



Raj Pandya
Technical Analyst Co-op
Systems/Information Technology

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Life as a Technical Analyst

As my co-op term comes to an end, there are three words that describe this remarkable organization for me: people, opportunities, and atmosphere. As a Technical Analyst, my position requires me to support associates from all departments. Everyone I have interacted with has brought an incomparable level of respect and politeness to the table. However, it was the deskside team whom I spent four months with that made this journey an amazing one. They quickly went from being strangers to great friends and continuously provided a helping hand whenever I needed one. They challenged me in areas I was weak in and became my brand builders. They are the type of people that make TJX Canada one of our best places to work.

Another characteristic that I love about TJX is the vast number of opportunities that are given to the co-op students, helping them grow on a professional and personal level. From the online learning center to the one-on-one discussions with managers and above, every associate is given the tools required to become better than yesterday. I had the pleasure of sitting down with many of my seniors, including Doug Mizzi – President of TJX Canada, and learn about their journey and their goals. They inspired me to start a few projects of my own outside of work to practice and perfect my skills. Additionally, the Store Operations team allowed me to join them for 12 store visits to upgrade a few systems, which took place over two days in the Hamilton-Ancaster region. However, my favourite moment at TJX was building relationships by the pool tables with other co-op students during lunch time. When back at work, some of my daily tasks included setting up new associates with their laptops and required applications, assisting users with malfunctioning hardware issues, managing the inventory, and performing Windows 10 testing. It may be cliché to say the following, but performing my tasks never felt like work because I enjoyed doing my job.

Lastly, a very important factor that sets TJX Canada apart from other organizations is the culture and atmosphere that has been carefully grown over the past few decades. As a co-op, the bar has been set at such a high level, it is tough for one not to come back and grab onto another co-op position. I have met many previous

co-ops that now have a full-time position thanks to TJX for valuing its associates. I am very grateful to have worked at TJX Canada over summer 2016 and am definitely looking forward to the opportunity of coming back next year.